BLAKE KOTTLOWSKI

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Education

Bachelor of Science: Computer Science, Expected in 05/2025
Indiana University - Bloomington, IN

Professional Summary

Aspiring computer science professional with a strong academic background, hands-on teaching experience in cybersecurity, and a diverse work history. Graduating in 2025 with a B.S. in Computer Science, currently pursuing CompTIA Security+ certification. Adept at problem-solving and technical troubleshooting, with practical experience in customer service and technical instruction.

Skills

Experience with: Java, Python, R, C++, C	Data analysis and modeling
Customer Service (Internal/External)	Communication
Microsoft Office Suite	Linux

Work History

Undergraduate Instructor, 08/2024 to Current
Indiana University
- Assess student performance and provide tailored academic recommendations to increase performance
- Translate advanced cybersecurity topics, including encryption algorithms and mathematics, into clear, understandable lessons for students with varying levels of expertise
- Provide one-on-one and group support to help students grasp difficult mathematical concepts, improving their analytical and problem-solving skills in cybersecurity.

Handyman, 05/2019 to 08/2024
Self Employed – Indianapolis, IN
- Gained valuable experience completing a wide variety of construction related projects including Flooring, Drywall, Painting, Framing, Landscaping, Electrical, and Plumbing.
- Performed necessary repairs or maintenance across multiple rental properties.
- Staffed projects with necessary personnel to complete projects effectively.

Customer Service Representative, 05/2023 to 03/2024
CallNet Call Center – Bloomington, IN
- Managed high-stress situations effectively, maintaining professionalism under pressure while resolving disputes or conflicts.
- Maintained customer service phone lines for over 900 different accounts.
- Handled escalated calls efficiently, finding satisfactory resolutions for both customers and the company alike.

Certifications

Pursuing CompTIA Security+ Certification (Expected December 2024)